

# About Us

Chartwell IT is an IT services company which helps businesses get the best out of their IT systems.

We offer a pragmatic and down-to-earth approach to ensure that your company can take advantage of what your IT systems have to offer in the most cost-effective manner.

We have particular expertise in the Builders Merchant and distribution industries and many years experience configuring, implementing, developing and supporting the Kerridge K8™ and Rev7™ systems. We can provide Kerridge consultancy services that meet your needs and deliver benefits quickly.

We can advise on the best IT solutions for your business and help you get the most out of your investment in IT systems – be that through technical help and advice, training, project management or the use of ‘Best Practice’ business processes and Business Intelligence systems.

Our aim is to provide you with a flexible solution to meet your IT requirements – from the smallest job to the largest project.

Call us today to find out how we can help you by [making IT systems work for you](#)

## Professional Services

Kerridge Consultancy and Sales

Business Intelligence

Business Process Optimisation

Project Management

Training Services

Sales & Marketing Services

Technical Services

[www.chartwellit.co.uk](http://www.chartwellit.co.uk)

“No jargon, no techno-babble, just IT systems that work”



Technical Services

## Free Technical Health Check

Chartwell IT is offering a free, no-obligation, on-site Technical Services Health Check, which will be followed up with a full review meeting to discuss the findings.

We appreciate that the pressure of day to day activity can mean that there is little time to review the effectiveness of your IT infrastructure and that's why we have designed the Health Check to give you an overview of the current status of your IT infrastructure, identifying where there are opportunities for improvement.

We can help you understand how changes to your IT infrastructure could deliver cost savings, efficiency gains and performance improvements – and we can provide the expertise and resources to help you get the most out of your investment in IT.



## IT Support Manager Service

A service specifically aimed at SMEs who do not have the internal resource to manage the IT infrastructure of the business; the 'IT Support Manager' Service offers a cost effective single point of contact for all your business's IT requirements, including:

### Telephone Support

Help when you need it with unlimited telephone support (in plain English)  
Issue logging and resolution to agreed SLAs  
Help and advice with applications and software issues

### Performance Optimisation

Preventative maintenance - Proactive Solutions :-  
*Systems Management*  
*Desktop PCs*  
*Servers*  
*Exchange*

### Hardware Installations and Upgrades

Specification  
Procurement  
Installation

### 3rd Party Service Contract Reviews

A review of existing 3rd party agreements and contracts can dramatically reduce your costs. With over 40 years combined experience of supplier negotiation we can carry out reviews with your suppliers on your behalf, allowing you to carry on with your business.

### Network Support

WAN  
LAN  
Network Optimisation and procurement

## Software Licensing Management

License reviews and management

## Security

Anti-virus  
Patch Management

## What does it cost?

We offer a bespoke service to each of our customers based on their particular needs. With over 40 years combined experience in the IT industry our service is cost effective and targeted to offer value for money and to provide a measurable return on investment.

The Chartwell IT ethos is to provide a pragmatic and down-to-earth approach to ensure that your company can take advantage of what your IT systems have to offer in the most cost-effective manner.

To find out more, arrange an initial meeting to discuss your requirements, or to book in your **Free no obligation Technical Health Check** please contact us today.

## CHARTWELL IT

Offices in:

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